

Feature Overview

The Analog Hotline feature configures an analog telephone connected to an Analog Telephone Adaptor (ATA) to automatically call a pre-configured telephone number when taken off-hook. When configured, the telephone only makes calls to one number and cannot be used to call any other number.

Feature Prerequisites/Restrictions

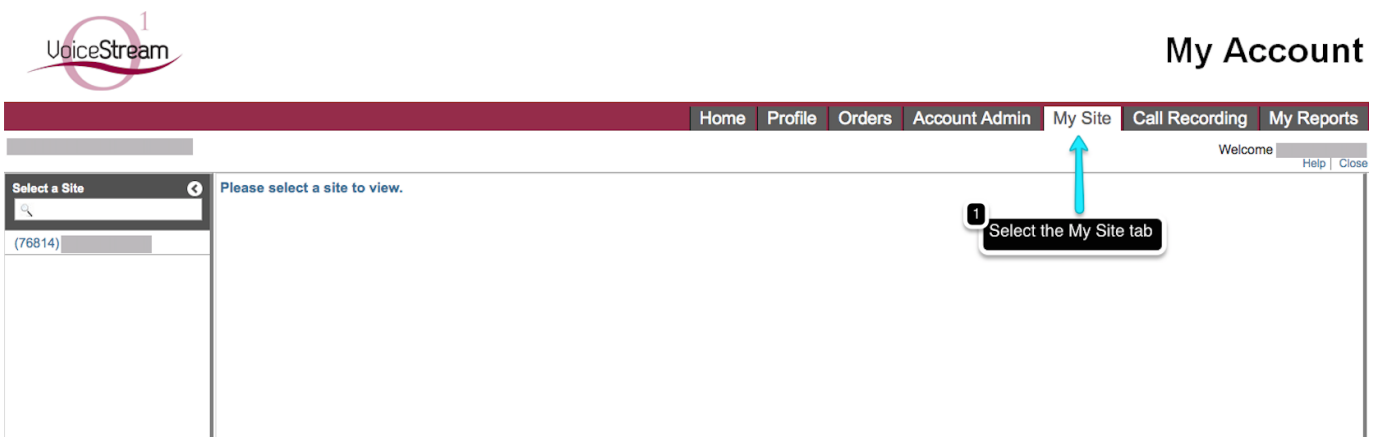
- ATA IP endpoints supported are the Cisco SPA122, the Cisco SPA2102, the Cisco SPA8000, the Audiocodes MP-1xx series ATAs, and the Audiocodes MP-124 ATA.
- The Analog Hotline feature user assignment should not be allowed for the following station types: Loudspeaker Station, Messaging Station, or Trunk Station
- Inbound calls to the Analog Hotline feature are not restricted nor are the normal user features for inbound calls such as Call Forwarding, Sim Ring, etc.

Feature Operation

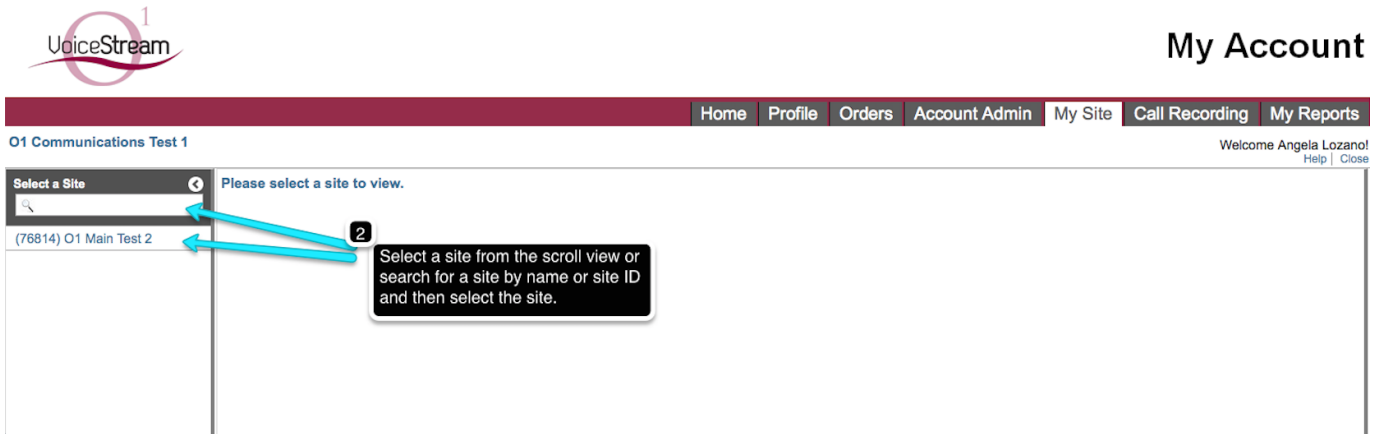
All that is required to enact the Hotline feature is to take the phone receiver off hook. A call will be placed to the pre-configured number and once it is answered the call will be connected.

Feature Setup

Step 1. Log in to My Site



Step 2. Select the appropriate Site to configure



My Account

Home Profile Orders Account Admin My Site Call Recording My Reports

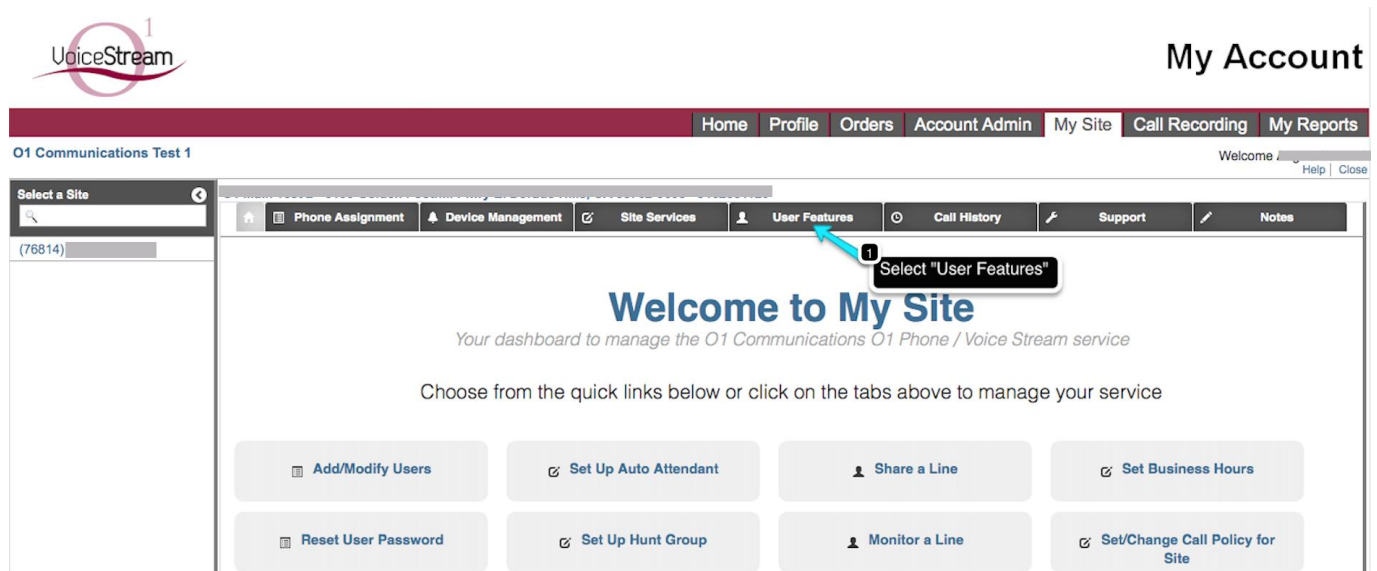
O1 Communications Test 1 Welcome Angela Lozano! Help | Close

Select a Site Please select a site to view.

(76814) O1 Main Test 2

2 Select a site from the scroll view or search for a site by name or site ID and then select the site.

Step 3. Go to User Features



My Account

Home Profile Orders Account Admin My Site Call Recording My Reports

O1 Communications Test 1 Welcome Angela Lozano! Help | Close

Select a Site

Phone Assignment Device Management Site Services **User Features** Call History Support Notes

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1 Select "User Features"

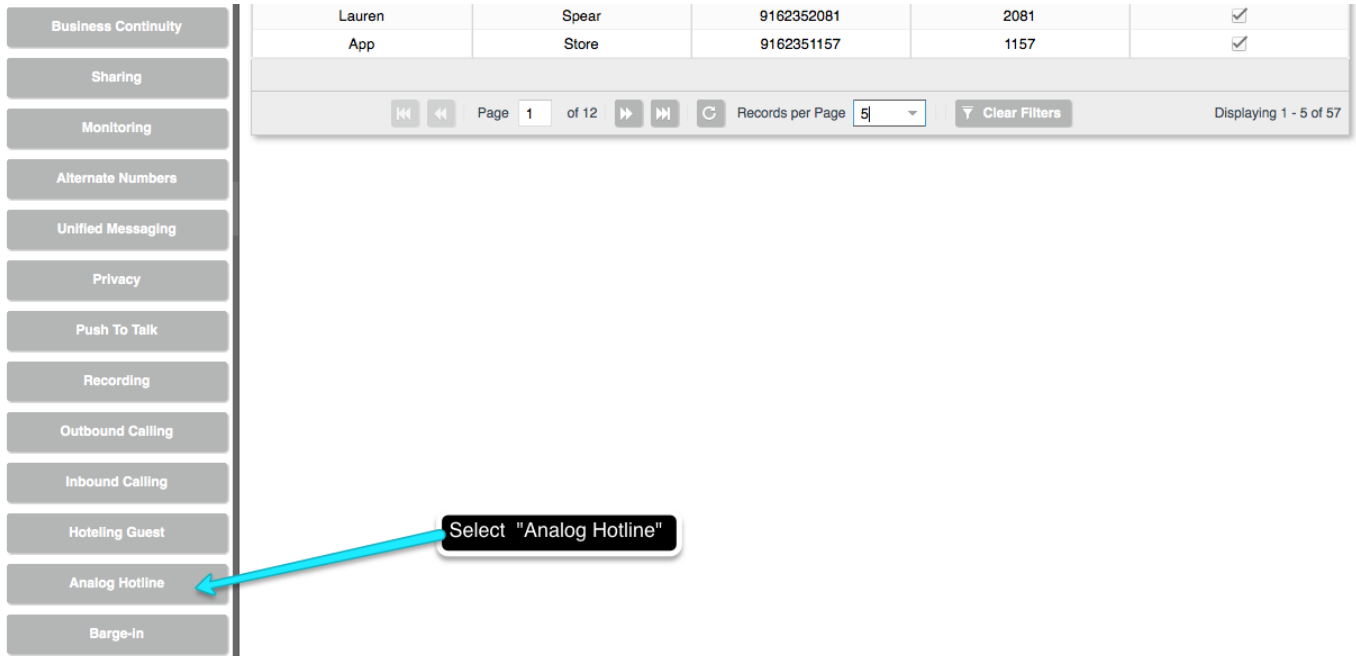
Welcome to My Site

Your dashboard to manage the O1 Communications O1 Phone / Voice Stream service

Choose from the quick links below or click on the tabs above to manage your service

- Add/Modify Users
- Set Up Auto Attendant
- Share a Line
- Set Business Hours
- Reset User Password
- Set Up Hunt Group
- Monitor a Line
- Set/Change Call Policy for Site

Step 4. Select Analog Hotline



Business Continuity

Sharing

Monitoring

Alternate Numbers

Unified Messaging

Privacy

Push To Talk

Recording

Outbound Calling

Inbound Calling

Hoteling Guest

Analog Hotline

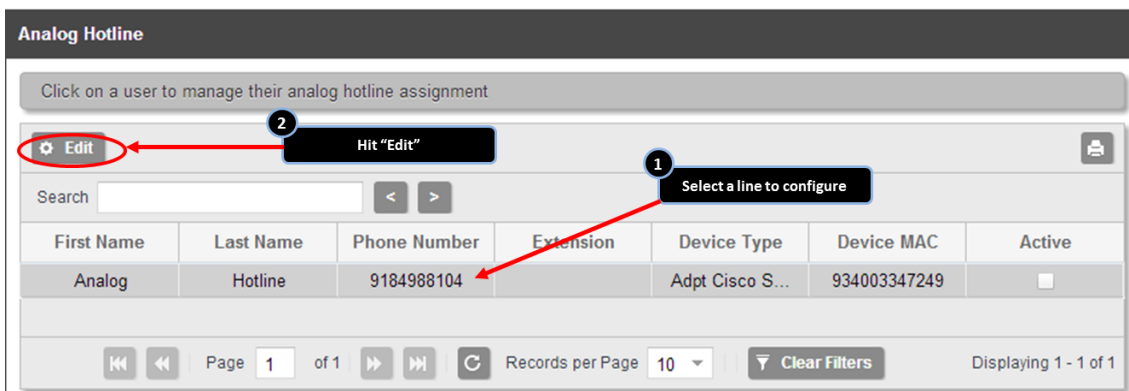
Barge-In

Lauren	Spear	9162352081	2081	<input checked="" type="checkbox"/>
App	Store	9162351157	1157	<input checked="" type="checkbox"/>

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Select "Analog Hotline"

Step 5. Configure Settings



Analog Hotline

Click on a user to manage their analog hotline assignment

Hit "Edit"

Select a line to configure

First Name	Last Name	Phone Number	Extension	Device Type	Device MAC	Active
Analog	Hotline	9184988104		Adpt Cisco S...	934003347249	<input type="checkbox"/>

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Edit Analog Hotline [Close] [X]

▲ **Analog Hotline User Settings**

User name:
Analog Hotline

Device type:
Adpt Cisco SPA122

Device MAC:
934003347249

Hotline call to number:

Analog Hotline Status:
 On
 Off

1 Enter a 10-digit number to dial when the phone goes off-hook

2 Select whether the feature is on or off

✓ Save ✕ Cancel